



## Lightning Release Notes September 2021

As part of our commitment to continuous improvement, we are constantly developing and enhancing our technology and services along with listening to feedback from you, our important customers.

We are delighted to share some new functionality and enhancements which will be live in the system and available from **Tuesday 14<sup>th</sup> September**

We would be grateful if you could share this update with your bookers and travellers and if you have any feedback or suggestions, please get in touch with our Business Support team at [North.bsu@travelctm.com](mailto:North.bsu@travelctm.com)

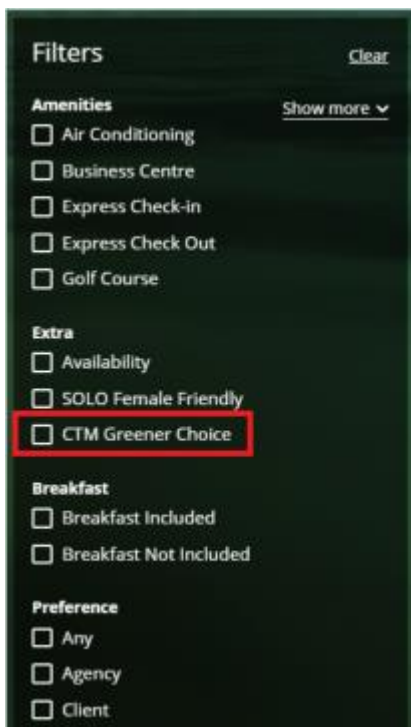


## New Features/Enhancements

### CTM Greener Choice Hotels

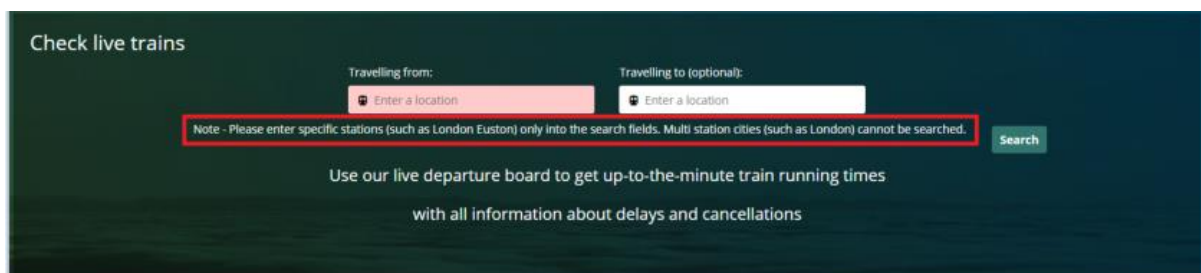
We are pleased to confirm that we have introduced the facility to allow users to filter hotel results by 'CTM Greener Choice'.

As part of CTM's continued efforts to encourage and adopt sustainable and green practice, we have designed a green charter to identify what measures hotels are implementing in order to become 'green', Users can therefore select this option within the Filters bar, to focus only on hotels who are working towards the charter.



### Live Departures Prompt Text

Additional text has been added to the Live Departures search page to assist users when completing the Travelling From & To fields. The prompt advises users that they are required to be specific by specifying the Train Station to allow results to return. The text appears as shown below.



## Domestic Flights and Rail Comparison Prompt Text

If you have the **Search Rail for Domestic Flights** functionality enabled, users will now see additional text alongside the 'Trains from £XX' button. This pop up text reads **'Have you considered the Rail option? This could reduce your environmental impact by 90%'**

We hope this additional messaging will help to encourage users to review alternatives and consider the most viable options available.

